



<b>Real-Time Interface</b> <b>October 2009 Reference Guide</b>    <a href="http://us.appliedsystems.com/downloads/RealTimeRefGuideCL.pdf">http://us.appliedsystems.com/downloads/RealTimeRefGuideCL.pdf</a>	Commercial Lines Transactions																					
	Rating												Service Transactions			Other Transactions						
	Business Auto		Business Owners		General Liability		Property		Workers Comp		Premium Finance		Billing Inquiry	Claims Inquiry	Policy Inquiry	ALERTS!	Company Website	Endorsement Bridge	First Notice of Loss	Loss Run Inquiry	Make Payment	MVR
<b>TS-R = Transformation Station Real-Time Response</b>	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue										
<b>TS-B = Transformation Station Bridge</b>																						
<b>• = Available for TAM® and Vision™</b>																						
<b>T = Available for TAM only</b>																						
A Central (New York Central Mutual)																						
Acadia Insurance Company																						
Accident Fund										TS-B												
ACUITY	TS-B		TS-B		TS-B		TS-B		TS-B													
ADR (American Driving Record)																						
AgentSecure/InsureZone	TS-B		TS-B							TS-B												
Allied Insurance Company	TS-B		TS-B		TS-B		TS-B		TS-B													
Allstate (Independent Agents)																						
America First Ins (Liberty Mutual Agency Markets)	TS-R		TS-R		TS-R		TS-R		TS-R									T				
Amerisafe										TS-B												
Arbella Insurance Group	TS-B		TS-B							TS-B												
Association Casualty (Atlantic American Cos.)																						
Assurant Group																						
Atlantic American Companies																						
Auto-Owners Insurance																						
Berkley Mid-Atlantic Group (Chesapeake, Firemen's Ins Co of Washington, D.C., Presque Isle, Union)										*												
BerkleyNet Underwriters										TS-B												
Celina																						
Central Insurance Companies			TS-B		TS-B		TS-B															
Chubb																						
Cincinnati Insurance Companies	TS-R		TS-R		TS-R		TS-R		TS-R													
Citizens Insurance (Hanover Insurance Grp.)																						
CNA Insurance	TS-B		TS-B							TS-B												
Colorado Casualty (Liberty Mutual Agency Mkts)	TS-R				TS-R					TS-R												
Commerce Insurance Company																						
Columbia Insurance Group																						
Combined Group (MGA)	TS-B		TS-B							TS-B												
Continental Western Insurance Company	TS-B		TS-B		TS-B		TS-B		TS-B													
Donegal Companies	TS-B																					
Eastern Alliance										TS-R	TS-B											
EMC																						
Employers Ins Co of Nevada (a/k/a Employers Compensation Ins)										TS-B												
Fireman's Fund Insurance Company																						
First Insurance Company of Hawaii	TS-R	TS-R								TS-R	TS-R											
First Insurance Funding											TS-B											
Frankenmuth Mutual	TS-B		TS-B							TS-B												
Fremont Insurance Company			TS-B																			
General Casualty																						
Georgia Casualty (Atlantic American Cos.)																						
Germantown Mutual																						
Golden Eagle Ins (Liberty Mutual Agency Markets)																						
Grange Mutual	TS-B		TS-B																			
Great West Casualty																						
Hanover Insurance Group																						
Harleysville Insurance Group																						
Hartford Insurance Group	TS-B		TS-B							TS-B												
Hastings Mutual																						
Hawaii Employers Mutual Insurance Co.										TS-B												
Indiana Farmers Mutual Insurance Company																						
Indiana Insurance (Liberty Mutual Agy Mkts)	TS-R		TS-R		TS-R		TS-R		TS-R													
Injured Workers Insurance Fund (IWIF)										TS-B												
Insurance Company of the West										TS-B												
Integrity Property & Casualty (Grange Mutual)	TS-B		TS-B																			
Jimcor (MGA)																						
LeMars (Donegal Companies)																						
Louisiana Workers' Compensation Corp										TS-R												
LUBA Worker's Compensation										TS-B												
(The) Main Street America Group	TS-R		TS-R																			
Maine Employers Mutual										TS-B												
MetLife Auto and Home																						
Michigan Insurance Company																						

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Rate		Issue		Rate		Issue		Rate		Issue		Rate		Issue								
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Michigan Millers Mutual														•	•	•						•
Missouri Employers Mutual												TS-R	TS-B									
MMG Insurance														•	•	•					•	•
Montgomery Insurance (Liberty Mutual Agency Markets)	TS-R		TS-R		TS-R		TS-R		TS-R					•	•	•	•	•		T	•	
Motorists Mutual Insurance Company														•	•							
Mutual Benefit Group														•	•							
Nationwide Insurance Company														•	•	•						
New London County Mutual														•	•	•					•	
New York Central Mutual														•	•	•						
Norfolk & Dedham Insurance Company	TS-B													•	•	•						
Ohio Casualty (Liberty Mutual Agency Markets)	TS-R		TS-R		TS-R		TS-R		TS-R					•	•	•	•	•		T	•	
Ohio Casualty Group Legacy (Liberty Mutual Agency Markets)														•	•	•					T	•
OneBeacon Insurance Group	TS-B		TS-B											•	•	•						
Peerless Insurance (Liberty Mutual Agency Markets)	TS-R		TS-R		TS-R		TS-R		TS-R					•	•	•	•	•		T	•	
Pekin														•	•	•						
Peninsula (Donegal Companies)														•	•	•						
Penn National Insurance	TS-B		TS-B		TS-B		TS-B		TS-B					•	•	•						
Preferred Employers, Inc.														•	•	•						
Progressive Drive Insurance														•	•	•						
Safeco (Liberty Mutual Agency Markets)			TS-B											•	•							
Safety Insurance														•	•	•						
SAIF Corporation														•	•	•						
Secura														•	•	•						
Selective	TS-B		TS-B		TS-B				TS-B					•	•							
Service Lloyds														•	•	•						
Sheboygan (Donegal Companies)														•	•	•					•	
Society Insurance														•	•	•						
Southern Insurance Company	TS-B													•	•	•						
State Auto														•	•	•						•
State Compensation Insurance Fund of CA														•	•	•						
State Fund Mutual Companies														•	•	•						•
Stonetrust Commercial Insurance Company														•	•	•						
Summit														•	•	•						
Texas Mutual														•	•	•						
Tower Insurance Company of NY														•	•	•						
Travelers														•	•	•						•
Unigard (QBE Insurance Group)														•	•	•					T	•
Union Mutual of Vermont (Union Mutual Fire)														•	•	•						
Union Standard Insurance Company														•	•	•					•	
United Fire Group														•	•	•						•
Utica National Insurance Group														•	•	•						
Vermont Mutual														•	•	•						
Wausau (Liberty Mutual)	TS-B				TS-B		TS-B		TS-B					•	•	•						
West Bend														•	•	•						•
Westfield Insurance	TS-B		TS-B											•	•							•
Wisconsin Mutual Insurance														•	•	•						
Zurich Insurance Company														•		*						•