



**TAM®, Vision® & Epic™
Real-Time Reference Guide
October 2011**

- T = Available for TAM only
- E = Available for Epic only
- V = Available for Vision Only
- = Available for TAM, Vision and Epic

TS-R = Transformation Station Real-Time Response
TS-B = Transformation Station Bridge



Personal Lines Transactions

		Rating										Service Transactions			Other Transactions							
		Automobile		Dwelling Fire		Homeowners		Umbrella		Package		Billing Inquiry	Claims Inquiry	Policy Inquiry	ALERTS!	Company Web site	Endorsement Bridge	First Notice of Loss	Loss Run Inquiry	Make Payment	MVR	Premium Finance (Epic 5.0 +)
		Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue											
A. Central Insurance Co. (New York Central Mutual)																						
ACE Private Risk Services																						
TS-B	TS-B			TS-B	TS-B				TS-B	TS-B	•	•	•		•	•						
ACUITY																						
											•	•	•				•					
Adirondack Insurance (Tower Group Companies)																						
TS-B				TS-B							•	•	•		•	•						
Alfa Alliance Insurance Company																						
TS-R				TS-R							•	•	•		•	•						
Allied Insurance Company																						
TS-R											•	•	•		•	•						
Allstate (Independent Agents)																						
TS-B				TS-B					TS-B		•	•	•	T	•	•	T/E		•			
America First Ins (Liberty Mutual Agency Corp.)																						
TS-B		TS-B		TS-B		TS-B					•	•	•		•	•						
Arbella Insurance Group																						
TS-B				TS-B							•				•							
Assurant Group																						
TS-B				TS-B							•											
Auto Club Group Insurance Association(ACG - MI)																						
TS-R																						
Auto Club of Southern California																						
TS-B				TS-B							•	•	•		•	•	T/E	•	•			
Auto-Owners Insurance Company																						
TS-B											•	•	•		•							
Bunker Hill (Plymouth Rock Assurance Corp.)																						
TS-B											•	•	•		•							
Celina																						
TS-B											•	•	•		•							
Central Insurance Companies																						
TS-B		TS-B		TS-B		TS-B					•	•	•		•	•	T/E	•				
Chartis Private Client Group																						
TS-B				TS-B		TS-B							•									
Chubb																						
TS-B				TS-B							•	•	•	T	•	•	T/E					
Cincinnati Insurance Companies																						
TS-B				TS-B							•	•	•		•		T/E					
Citizens Insurance (Hanover Insurance Grp.)																						
TS-R				TS-R							•	•	•		•	•						
Colorado Casualty (Liberty Mutual Agency Corp.)																						
TS-B				TS-B					TS-B		•	•	•	T	•	•	T/E		•			
Columbia Insurance Group																						
											•	•	•		•				•			
Commerce Insurance Company																						
TS-B				TS-B							•		•		•							
Concord General Mutual																						
TS-B																						
Continental Western Insurance Company																						
TS-B																						
Co-Operative Insurance Company																						
TS-B																						
CoreLogic (formerly First Advantage ADR)																						
TS-B																					•	
Deerbrook (Florida ONLY)																						
TS-B																						
Donegal Companies																						
TS-B				TS-B							•	•	•		•		T/E					
EMC Insurance Companies																						
TS-R				TS-R							•	•	•		•	•	T/E					
Erie Insurance Company																						
TS-B				TS-B					TS-B		•	•	•	T*	•	•			•			
Encompass																						
TS-B				TS-B																		
Farmers Insurance Group																						
TS-B				TS-B																		

**TAM®, Vision® & Epic™
Real-Time Reference Guide
October 2011**

- T = Available for TAM only
- E = Available for Epic only
- V = Available for Vision Only
- = Available for TAM, Vision and Epic

TS-R = Transformation Station Real-Time Response
TS-B = Transformation Station Bridge



Personal Lines Transactions

		Rating										Service Transactions			Other Transactions						
		Automobile		Dwelling Fire		Homeowners		Umbrella		Package		Billing Inquiry	Claims Inquiry	Policy Inquiry	ALERTS!	Company Web site	Endorsement Bridge	First Notice of Loss	Loss Run Inquiry	Make Payment	MVR
Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue												
Farmers Mutual Insurance of Nebraska											•	•	•		•		T/E				
Fireman's Fund Insurance Company											•				•		T/E				
First Insurance Funding																					•
Foremost	TS-B		TS-B			TS-B									•						
Frankenmuth Mutual	TS-B					TS-B					•	•	•	T	•	•	T/E	•	•		
Fremont Insurance Company	TS-R					TS-R					•	•	•		•	•	T/E	•	•		
General Casualty	TS-B										•	•	•								
Germantown Mutual											•		•								
Goodville Mutual Insurance Company	TS-B					TS-B									•	•				•	
Grange Mutual	TS-B		TS-B			TS-B					•	•	•		•	•				•	
Grinnell Mutual Reinsurance	TS-B										•	•	•		•			•			
Hanover Insurance Group	TS-R					TS-R					•	•	•			•					
Harleysville Insurance Group	TS-R					TS-R					•	•	•		•						
Hartford Insurance Group	TS-B					TS-B					•	•	•		•		•				
Hastings Mutual	TS-B					TS-B					•	•	•		•				•		
Hingham Mutual Insurance Company											•	•	•			•					
IMT Insurance Group											•	•	•		•						
Indiana Farmers Mutual Insurance Company											•	•	•				T/E				
Indiana Insurance (Liberty Mutual Agency Corp.)	TS-B					TS-B			TS-B		•	•	•	T	•	•	T/E		•		
Integrity Property & Casualty (Grange Mutual)	TS-B		TS-B			TS-B					•	•	•		•	•			•		
Iowa Mutual (Motorists Mutual)	TS-B					TS-B															
Jimcor (MGA)															•						
Kemper, A Unitrin Business	TS-B					TS-B					•	•	•			•					
LeMars (Donegal Companies)	TS-B					TS-B					•	•	•		•						
Liberty Mutual Agency Corp.	TS-B					TS-B			TS-B		•	•	•	T		•	T/E				
Mt. Washington (Plymouth Rock Assurance Corp.)											•	•	•		•						
(The) Main Street America Group	TS-R					TS-R					•	•									
MetLife Auto and Home											•	•	•			•					
Michigan Insurance Company	TS-B					TS-B			TS-B		•	•	•								
Michigan Millers Mutual											•	•	•						•		
MMG Insurance	TS-B					TS-B					•	•	•		•		•	•			
Montgomery Insurance (Liberty Mutual Agency Corp.)											•	•	•	T	•	•	T/E		•		
Motorists Mutual Insurance Company	TS-B					TS-B					•	•									

**TAM®, Vision® & Epic™
Real-Time Reference Guide
October 2011**

- T = Available for TAM only
- E = Available for Epic only
- V = Available for Vision Only
- = Available for TAM, Vision and Epic

TS-R = Transformation Station Real-Time Response
TS-B = Transformation Station Bridge



Personal Lines Transactions

		Rating										Service Transactions			Other Transactions							
		Automobile		Dwelling Fire		Homeowners		Umbrella		Package		Billing Inquiry	Claims Inquiry	Policy Inquiry	ALERTS!	Company Web site	Endorsement Bridge	First Notice of Loss	Loss Run Inquiry	Make Payment	MVR	Premium Finance (Epic 5.0 +)
Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue	Rate	Issue											
Mutual Benefit Group	TS-B			TS-B								•	•	•		•						
National Farmers Union	TS-R			TS-R								•	•	•								
National Grange (Main Street America)				TS-R																		
Nationwide Insurance Company												•	•	•								
New Jersey Skylands (Tower Group Companies)												•	•	•		•						
New London County Mutual	TS-B			TS-B								•	•	•			•					
New York Central Mutual	TS-R											•	•	•		•	•					
Norfolk & Dedham Insurance Company	TS-B			TS-B								•	•	•		•						
Ohio Casualty (Liberty Mutual Agency Corp.)	TS-B			TS-B					TS-B			•	•	•	T	•	•	T/E		•		
Ohio Casualty Group Legacy (Liberty Mutual Agency Corp.)												•	•	•		•		T/E	•			
Old Dominion (Main Street America)	TS-R																					
OneBeacon Insurance Group												•	•	•		•						
Palisades Safety and Insurance Association												•	•	•		•						
Peerless Insurance (Liberty Mutual Agency Corp.)	TS-B			TS-B					TS-R			•	•	•	T	•	•	T/E		•		
Pekin Insurance Company												•	•	•		•						
Peninsula (Donegal Companies)	TS-B			TS-B								•	•	•		•		T/E				
Penn National Insurance	TS-R			TS-R								•	•	•		•	•					
Pilgram Insurance (Plymouth Rock Assurance Corp.)												•	•	•		•						
Pioneer State Mutual												•	•	•		•						
Plymouth Rock Assurance Corp.												•	•	•		•						
Preferred Mutual Insurance	TS-B			TS-B					TS-B			•	•	•		•	•		•	•		
Progressive Drive Insurance	TS-B											•	•	•		•						
Republic Insurance Group	TS-B											•	•	•		•	•		•			
Safeco (Liberty Mutual Agency Corp.)	TS-B			TS-B								•	•	•		•				•		
Safety Insurance												•	•	•		•						
Secura												•	•	•		•						
Selective	TS-B			TS-B								•	•	•		•						
Sheboygan (Donegal)	TS-B			TS-B								•	•	•		•		T/E				
Southern Ins Co of Virginia (Donegal)	TS-B			TS-B								•	•	•		•		T/E				
Southern Mutual (Donegal)	TS-B			TS-B																		
State Auto Insurance Company	TS-B			TS-B					TS-B			•	•	•		•			•	•		
State Fund Mutual Companies												•	•	•					•			

