



**TAM®, Vision®, DORIS® & Epic®  
Real-Time Reference Guide  
September 2015**

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**Personal Lines Transactions**

	Rating					Service Transactions			Other Transactions									
	Automobile (TAM, Vision, Epic, DORIS 10.1)	Dwelling Fire (TAM, Vision, Epic)	Homeowner (TAM, Vision, Epic, DORIS 10.1)	Umbrella (TAM, Vision, Epic)	Package (TAM, Vision, Epic, DORIS 10.1)	Billing Inquiry	Claims Inquiry	Policy Inquiry	Account View (TAM 2014 R2+, Epic 2013 R2+)	Company Web site	Endorsement Bridge	First Notice of Loss	Loss Run Inquiry	Make Payment	MVR	Policy Submission (TAM 2014 R2+, Epic 2014+)	Premium Finance (Epic 5.0 +)	Reverse Alerts! (Epic 6+, TAM 12)
A. Central Insurance Co. (New York Central Mutual)						#		#		#	#							
ACE Private Risk Services						#	#	#		#								
ACUITY	TS-B		TS-B		TS-B	#	#	#		#	#		#	#				
Adirondack Insurance (National General Ins)						#	#	#		#	#							
Afco																	•	
Alfa Alliance Insurance Company	TS-B		TS-B			#	#	#		#								
Allied Insurance Company	TS-R		TS-R			#	#	#		#	#							
Allstate (Independent Agents)						#	#			#			#					
America First Ins (Liberty Mutual Insurance)	TS-B		TS-B		TS-B	#	#	#		#	#	T/E						
American Select Ins Co, (part of Westfield)	TS-B		TS-B		TS-B													
Arbella Insurance Group	TS-B	TS-B	TS-B	TS-B		#	#	#		#								
Assurant Group										#								
Auto Club Group Insurance Association(ACG - MI)	TS-B		TS-B			#												
Auto Club of Southern California	TS-R																	
Auto-Owners Insurance Company	TS-B		TS-B			#	#	#		#	#	T/E	#	•				
Bank Direct																	•	
Berkley Mid-Atlantic Group												T/E						
Bunker Hill (Plymouth Rock Assurance Corp.)						#	#	#		#								
Celina	TS-B					#	#	#		#								
Central Insurance Companies	TS-B	TS-B	TS-B	TS-B		#	#	#		#	#	T/E	#					
Chartis Private Client Group	TS-B		TS-B	TS-B				#										
Chubb	TS-B		TS-B			#	#	#		#	#	T/E						
Cincinnati Insurance Companies	TS-B		TS-B			#		#		#		T/E						
Citizens Insurance (Hanover Insurance Grp.)	TS-R		TS-R			#	#	#			#							
Colorado Casualty (Liberty Mutual Insurance)	TS-B		TS-B		TS-B	#	#	#		#	#	T/E						
Columbia Insurance Group						#	#	#		#		T/E	#					
Commerce Insurance Company						#	#			#								
Concord General Mutual	TS-B		TS-B			#	#	#		#	#							
Continental Western Insurance Company												T/E						



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Co-Operative Insurance Company	TS-B																	
CoreLogic (formerly First Advantage ADR)															•			
Deerbrook (Florida ONLY)	TS-B																	
Donegal Companies	TS-B		TS-B			#	#	#	#			T/E		•				
EMC Insurance Companies	TS-R		TS-R			#	#	#	#	#		T/E						
Erie Insurance Company								#										
Encompass	TS-B		TS-B		TS-B	#	#	#	#	#		#						
Farmers Insurance Group	TS-B		TS-B															
Farmers Mutual Insurance of Nebraska						#	#	#	#			T/E	#					
Fireman's Fund Insurance Company						#			#			T/E						
First Insurance Funding																	•	
Frankenmuth Mutual	TS-B		TS-B			#	#	#	#	#		T/E	#	•				
Fremont Insurance Company	TS-R		TS-R			#	#	#	#	#		T/E	#	•				
General Casualty	TS-B					#	#	#										
Germantown Mutual						#		#										
Goodville Mutual Insurance Company	TS-B		TS-B															
Grange Mutual	TS-B	TS-B	TS-B			#	#	#	#	#				•				
Grinnell Mutual Reinsurance	TS-B					#	#	#	#			#						
Hanover Insurance Group	TS-R		TS-R			#	#	#			#							
Harleysville Insurance Group (rating for TAM only)	TS-R		TS-R			#	#	#	#									
Hartford Insurance Group	TS-B		TS-B			#	#	#	#			•						
Hastings Mutual	TS-B		TS-B			#	#	#	#					•				
Hingham Mutual Insurance Company						#	#	#			#							
Imperial PFS																	E	
IMT Insurance Group	TS-B					#	#	#	#			#						
Indiana Farmers Mutual Insurance Company						#	#	#				T/E						
Indiana Insurance (Liberty Mutual Insurance)	TS-B		TS-B		TS-B	#	#	#	#	#		T/E						
Integrity Property & Casualty (Grange Mutual)	TS-B	TS-B	TS-B			#	#	#	#	#				•				
Iowa Mutual (Motorists Mutual)	TS-B		TS-B															



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Jimcor (MGA)									#									
Kemper Preferred	TS-B	TS-B				#	#	#		#								
LeMars (Donegal Companies)	TS-B	TS-B				#	#	#	#					•				
Lilitz Mutual Insurance Company			TS-B															
Mt. Washington (Plymouth Rock Assurance Corp.)						#	#	#	#									
(The) Main Street America Group (including Great Lakes Casualty, National Grange, and Old Dominion)						#	#											
MAPFRE USA						#	#	**										
Merchants Insurance Group						#	#	#										
MetLife Auto and Home						#	#	#		#				•				
Michigan Insurance Company	TS-B	TS-B		TS-B		#	#	#				T/E		•				
Michigan Millers Mutual						#	#	#						•				
MMG Insurance						#	#	#	#			#		•				
Montgomery Insurance (Liberty Mutual Insurance)						#	#	#	#	#	T/E							
Motorists Mutual Insurance Company	TS-B	TS-B				#	#			#				•				
Mutual Benefit Group	TS-B	TS-B				#	#	#	#									
National Farmers Union	TS-R	TS-R				#	#	#										
National Grange (Main Street America)	TS-R	TS-R																
Nationwide Insurance Company						#	#	#										
New Jersey Skylands (National General Ins)						#	#	#	#	#								
New London County Mutual	TS-B	TS-B				#	#	#		#								
New York Central Mutual	TS-R					#	#	#	#	#								
Norfolk & Dedham Insurance Company	TS-B	TS-B				#	#	#	#									
North Star Companies						#	#	#										
Ohio Casualty (Liberty Mutual Insurance)	TS-B	TS-B		TS-B		#	#	#	#	#	T/E							
Ohio Casualty Group Legacy (Liberty Mutual Insurance)						#	#	#	#		T/E	#						
Palisades Safety and Insurance Association						#	#	#	#									
Patriot Mutual	TS-B	TS-B				#	#	#	#	#	T/E	#		•				
Peerless Insurance (Liberty Mutual Insurance)	TS-B	TS-B		TS-R		#	#	#	#	#	T/E							



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Pekin Insurance Company						#	#	#		#								
Peninsula (Donegal Companies)	TS-B		TS-B			#	#	#		#		T/E		•				
Penn National Insurance	TS-R		TS-R			#	#	#		#	#							
Pilgrim Insurance (Plymouth Rock Assurance Corp.)						#	#	#		#								
Pioneer State Mutual						#	#	#		#								
Plymouth Rock Assurance Corp.						#	#	#		#								
Preferred Mutual Insurance	TS-B		TS-B		TS-B	#	#	#		#	#							
Premium Assignment																	•	
Progressive Drive Insurance	TS-B					#	#	#						•				
Quincy Mutual Fire Insurance Company						#	#	#			#		#	•				
Republic Insurance Group	TS-B	TS-B	TS-B			#	#	#		#	#		#					
Safeco Insurance (Liberty Mutual Insurance)	TS-B		TS-B			#	#	#		#								
Safety Insurance						#	#	#		#								
Secura	TS-B		TS-B	TS-B	TS-B	#	#	#		#								
Selective	TS-B		TS-B			#	#	#		#								
Sheboygan (Donegal)	TS-B		TS-B			#	#	#		#		T/E		•				
Southern Ins Co of Virginia (Donegal)	TS-B		TS-B			#	#	#		#		T/E						
Southern Mutual (Donegal)	TS-B		TS-B			#	#	#		#								
State Auto Insurance Company	TS-B		TS-B		TS-B	#	#	#			#		#	•				
State Fund Mutual Companies						#	#	#					#					
Tower Insurance Company ( National General Ins)						#	#	#		#	#							
Travelers (SSO for Website, Inquiry and End Bridge)	TS-B		TS-B			#	#	#										
Tuscarora Wayne Mutual Insurance Company		TS-B	TS-B															
Unigard (QBE Insurance Group)						#	#											
United Fire and Casualty Ins Co.	TS-B		TS-B			#	#	#		#			#					
Union Mutual of Vermont (Union Mutual Fire)	TS-B		TS-B			#	#	#		#								
Union Standard Insurance Company												T/E						
Utica First Insurance Company						#	#	#										
Utica National Insurance Group	TS-B		TS-B			#	#	#		#								



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Vermont Mutual	TS-B		TS-B			#	#	#		#									
West Bend	TS-B		TS-B		TS-B	#	#	#		#			#						
Western Reserve Group	TS-B					#	#	#											
Westfield Insurance	TS-B		TS-B		TS-B	#	#	#		#	#		#						
Wisconsin Mutual Insurance										#									